

Troubleshooting guide

If your Landroid®L does not work correctly, follow the trouble shooting guide below. If the fault persists, contact your Dealer. Refer to the Owner's Manual for Landroid®L component information.

Symptom	Cause	Action
Landroid®L turns on, but the Blade Disc does not move	Landroid®L is searching for the Charging Base.	This is normal, the Landroid®L needs to recharge, the Blade Disc does not rotate while it is searching for the Charging Base automatically.
Landroid®L vibrates.	Blades may be damaged. Check condition of the Blade Disc.	Check the Blades, and replace them if damaged. Clean the debris or foreign objects on the blades and blade disc.
Grass is being cut unevenly.	Landroid®L does not work enough hours per day.	Add more hours to the mowing time.
	Mowing area is too big.	Try decreasing the size of the mowing area or adding more hours to the mowing time.
	Blades are dull.	Change all the Blades and screws in order to balance the Blade Disc.
	The cutting height is set to low for the length of the grass.	Raise the cutting height and then gradually lower.
	Grass or other object has wrapped around the blade disc.	Check the Blade Disc and remove the grass or other object.
	There is a build-up of grass in the Blade Disc or Motor Frame Box.	Make sure the Blade Disc rotates easily. If need be, you may take off the Blade Disc and then remove the debris. See How to Clean.
The LED light on the Charging Station does not turn on.	There is no power.	Check that the power cord is connected properly and that the power source is sufficient.
Green light flashing on charging base.	The Boundary Wire isn't connected.	Check that the Boundary Wire has been connected correctly to the charging base. Check the boundary wire has not been accidentally cut.
The charging time is far more than 3hr.	Poor connection caused by debris on the Charging Strip.	Clean the Contact Strip of the Charging Base and the Charging Strip on the Landroid®L using a cloth.
The mower does not charge.	There is no power.	Check that the power cord is connected properly and that the power source is sufficient.
	The Boundary Wire isn't connected.	Check that the Boundary Wire has been connected correctly or that it has not been broken off.
	Does not operate correctly while manually charging.	Connect the charger base while the machine is off. Before the LED light of the charging base turns green from red, press ON/OFF Key, and close the Keypad Window to start charging.
Landroid®L is starting to have shorter run-times between charges.	Something is clogged in the Blade Disc.	Take off the Blade Disc and clean it. The grass is too high and too thick.
	Landroid®L is shaking excessively.	Check the Blade Disc and Blade, remove the grass or other object.
	The battery may be exhausted or old.	Replace with a new battery.
Landroid®L is not operating at the correct time.	The clock is not set to the correct time.	Set the clock.
	The times set of the Landroid®L to start and stop mowing are incorrect.	Change the time settings for the mower to start and stop.
Landroid®L wheels skid or wheels damage the grass.	Landroid®L wheel treads are blocked with grass clippings and debris, resulting in lack of wheel traction.	Clean the wheels, remove debris from lawn.
	The grass is too wet.	Please mow the grass when the grass is dry.
The Landroid®L exits the boundary wire due to high speed when going down a hill.	The Boundary Wire is placed on a slope steeper than 25% (15°).	Reposition the Boundary Wire away from slopes that are steeper than 25% (15°). Please refer to installation manual for details.
The Landroid®L has no reactions when operating from smartphone	The Distance between the Landroid®L and the Wifi router is too far.	Try to reduce the distance between the router and the Landroid or Install a WiFi extender.
	Router isn't connected.	Check the Router connection. Restart the router.
	No Wifi has been configured on the Landroid®L.	Configure the Landroid®L in order to connect to your WiFi App.