

# Troubleshooting guide

If your Landroid®M does not work correctly, follow the trouble shooting guide below. If the fault persists, contact your dealer. Refer to the Owner's Manual for Landroid®M component information.

Symptom	Cause	Action
Landroid®M turns on, but the Blade Disc does not move.	Landroid®M is searching for the Charging Base.	This is normal, the Landroid®M needs to recharge, the Blade Disc does not rotate while it is searching for the Charging Base automatically.
Landroid®M vibrates.	Blades may be damaged. Check condition of the Blade Disc.	Check the Blades, and replace them if damaged . Clean the debris or foreign objects on the blades and blade disc.
Grass is being cut unevenly.	Landroid®M does not work enough hours per day.	Add more hours to the mowing time.
	Mowing area is too big.	Try decreasing the size of the mowing area or adding more hours to the mowing time.
	Blades are dull.	Change all the Blades and screws in order to balance the Blade Disc.
	The cutting height is set too low for the length of the grass.	Raise the cutting height and then gradually lower.
	Grass or other object has wrapped around the blade disc.	Check the Blade Disc and remove the grass or other object.
	There is a build-up of grass in the Blade Disc or Motor Frame Box.	Make sure the Blade Disc rotates easily. If needed, you may take off the Blade Disc and then remove the debris. See How to Clean.
The LED light on the Charging base does not turn on.	There is no power.	Check that the power cord is connected properly and that the power source is sufficient.
Green light flashing on charging base.	The Boundary Wire isn't connected.	Check that the Boundary Wire has been connected correctly or that it has not been broken off.
The charging time is far more than 2h.	Poor connection caused by debris on the Charging Strip.	Clean the Contact Pins located on the Charging Base and the Charging Strip on the Landroid®M using a cloth.
	The charging protection program has activated due to high temperature.	Place the charging base in a shady area or wait until the temperature has cooled down.
The mower does not charge.	There is no power.	Check that the power cord is connected properly and that the power source is sufficient.
	The Boundary Wire isn't connected.	Check that the Boundary Wire has been connected correctly or that it has not been broken off.
	Does not operate correctly while manually charging.	Connect the charger base while the machine is off. Before the LED light of the charging base turns green from red, press ON/OFF Key to start charging. It is ok when the screen display "charging".
Landroid®M is starting to have shorter run-times between charges.	Something is clogged in the Blade Disc.	Take off the Blade Disc and clean it. The grass is too high and too thick.
	Landroid®M is shaking heavily.	Check the Blade Disc and Blade, remove the grass or other object.
	The battery may be exhausted or old.	Replace a new battery.
Landroid®M is not operating at the correct time.	The clock is not set to the correct time.	Set the clock.
	The times set of the Landroid®M to start and stop mowing are incorrect.	Change the time settings for the mower to start and stop.
Landroid®M can not correctly dock with the Charging Base.	Environmental influences.	Restart the Landroid®M.
The Green light on the Charging Base turns ON before charging is complete.	The charging base is overheating, the LCD will display "Over temperature".	Place the charging base in a shady area or wait until the temperature has cooled down.
	The Landroid®M is on standby mode as it is not the programmed working time.	It's normal.
The Landroid®M is running out of the boundary wire area. Landroid®M can't mow some area in the marked zone, sometimes go back or rotate when close to this area.	The boundary wire of another Landroid®M or another branded robotic mower is positioned too closely.	Ensure your Landroid®M Boundary Wire has at least 2 m of spacing between the neighboring boundary wire.
	The boundary wire has been installed with sharp corners.	Check the boundary wire to ensure the corners are smooth.
	Electric current may leak in the joint between boundary wires due to a broken or wet connection.	Re-wrap the joint between boundary wires to ensure a complete and waterproof connection
	There is leakage of electric current in the wire due to a broken insulation layer.	Re-wrap the damaged insulation layer to ensure a complete and waterproof boundary wire.
	The cutting area is far more than the declared area.	Divide your lawn to separated areas, and mow them respectively.
Landroid®M wheels skid or wheels rip the grass up.	Landroid®M cover is stuck by branches and followers, which may result in skipping when it hits obstacles.	Make sure to clear up the branches or followers inside Landroid®M's cover, and surround the branches or followers as an island to avoid further damage.
	Rain or irrigation makes the grass wet.	Please mow the grass when the grass is dry.
The Landroid®M exits the boundary wire due to high speed when going down a hill.	The Boundary Wire is placed on a slope steeper than 25%(15°).	Reposition the Boundary Wire away from slopes that are steeper than 25%(15°). Please refer installation manual for details.